



At Kempenhaeghe, Flash Smart Control saves vital minutes

Kempenhaeghe, with locations in Heeze, Oosterhout and Sterksel, is a centre of expertise for epileptology, sleep medicine and neurocognition. In the care centre, children and adults who (may) have a complex type of epilepsy, serious sleep disorders and/or neurological learning and development disorders are diagnosed and treated.

Ramon Janssen, who is involved with integral safety and is jointly responsible for the fire prevention and emergency response policy at Kempenhaeghe, explains: "Our centres are hives of activity. The residents are treated day and night, they undergo examinations and therapy. Many of our residents cannot call for help independently and in some cases are completely dependent on the emergency responders."

Every second counts

Janssen: "There are various circumstances and frequent situations in which every second counts. At such times, ensuring the emergency responders get clear and immediate information can be a matter of life and death. We cannot afford to waste time summoning the emergency responders. We faced this problem when we still used an automated system for phone follow-up. Since 2012, those problems have been solved thanks to alarm system Flash Smart Control.

Dispatched directly to the right location

At Kempenhaeghe, the fire alarm control units are also linked to Flash Smart Control. When an automatic sensor detects

smoke, a signal is sent to Flash Smart Control, which relays a text message to the pagers. "The emergency response team goes directly to the place where smoke was detected, which saves time because the team members no longer have to be summoned and they can go straight to the right location." He adds: "If a patient is lost, a message is sent via Flash Smart Control to the pagers with the description and the location where the patient was last seen. All emergency responders are simultaneously notified of the situation."

Watertight system

In conclusion: "Because we now have a much better grip on the organisation, we no longer have to summon all the emergency responders and can take a much more targeted approach. We continually have 18 emergency responders selected and don't have to involve others in the care process. In this way, Flash Smart Control contributes to the efficiency of our care process and the safety of our patients."

Among other products, Flash has supplied Flash Smart Control: an easy to operate and efficient platform Kempenhaeghe can use to link all its essential communication systems and then control them via a single, clearly organised dashboard.